



CITIZENS' / CLIENTS' CHARTER

Veterinary Research Institute - Gannoruwa, Peradeniya

Department of Animal Production and Health



Service	Time Duration
Central Veterinary Investigation Center	
1 Issuing of Teat dip solution	01 Working Day
2 Issuing of CMT Reagent	01 Working Day
3 Issuing of Udder Infusion Base	02 Working Days
4 Issuing of Magnesium Sulphate solution	02 Working Days
5 Foot and Mouth Disease diagnosis (From epithelial tissue and vesicular fluid)	03 Working Days
6 Black Quarter Disease diagnosis (muscle tissue- by PCR)	04 Working Days
7 Salmonellosis diagnosis (tissue samples, dung, cloacal swabs - by Conventional Bacteriology)	05 Working Days
8 Avian Influenza diagnosis (tracheal swab, cloacal swab- by Rapid Diagnostic Test)	01 Working Day
9 Avian Influenza diagnosis (trachea & lung tissues-by PCR)	02 Working Days
10 Tuberculosis diagnosis (lung, lymph nodes, liver, spleen -by Conventional Bacteriology)	03 Months
11 Ornamental Fish Viral diseases (KHV, SVC, EHN & VHS etc.) Diagnosis -by PCR)	04 Working Days
12 Ornamental Fish Bacterial diseases diagnosis (<i>Vibrio</i> , <i>Salmonella</i> & <i>Aeromonas spp.</i>) (by Conventional Bacteriology)	05 Working Days
13 Fish Parasites diagnosis (by Microscopic Examination)	02 Working Days
14 Water Quality - Microbiology Test	04 Working Days
15 Water Quality - Complete Quality (pH, Salinity, Nitrate, Nitrite, NH ₃)	04 Working Days
16 Water Quality - Biological Oxygen Demand	06 Working Days
17 Milk- Subclinical Mastitis detection	01 Working Day
18 Feed/ Feed ingredient Quality - Microbiology Test (Pathogenic bacteria, Total Bacterial Count, Fungi count & Coliform count)	05 Working Days
19 Quality of food of animal origin - Microbiology Test - (<i>Salmonella</i> , <i>E.coli</i> , <i>Campylobacter</i> , <i>Listeria spp.</i> - by Conventional Bacteriology)	05 Working Days
20 Serum Antibody ELISA Test (For IB, IBD,REO, AE,ILT, PRRS, PPV, IBR , BVD & FMD)	02 Weeks
21 Blood test for PCV/WBC/RBC	01 Working Day
22 Post Mortem	02 Working Days
23 Bacterial Culture and Antimicrobial Sensitivity Test	05 Working Days
24 Pathogenicity / toxicity testing	05 Working Days
25 Advisory services	According to necessity
26 Field disease investigation	According to the situation
27 Auditing & Surveillance	According to the situation
28 Laboratory Training	According to necessity
Animal Nutrition Division	
29 Analysis of feed for Moisture, Ash and Sand	05 Working Days
30 Analysis of feed for Crude Protein	05 Working Days
31 Analysis of feed for Crude Fiber	05 Working Days
32 Analysis of feed for Crude Ether Extract	04 Working Days
33 Analysis of feed for Calcium and other Trace Minerals	08 Working Days
34 Analysis of feed for Phosphorus	08 Working Days
35 Analysis of feed for gross Energy	04 Working Days
36 Analysis of feed for all Proximate components	10 Working Days
37 Analysis of feed for all Proximate components and Minerals	12 Working Days
38 Analysis of Blood samples for Minerals	05 Working Days
39 Animal Feed Formulation	05 Working Days
40 Training on Animal Feed Analysis / Ration Formulation / Feed Milling	According to necessity
41 Advisory services	According to necessity
Dairy Technology Division	
42 Analysis of milk for Fat	02 Working Days
43 Analysis of milk for Solid Non-Fat (SNF)	03 Working Days
44 Analysis of milk for keeping quality	02 Working Days
45 Analysis of milk for adulterants	03 Working Days
46 Analysis of milk for Fat, SNF, keeping quality and adulterants	04 Working Days
47 Analysis of milk for Protein	03 Working Days
48 Analysis of milk for Lactose	08 Working Days
49 Training on milk analysis	According to necessity
50 Advisory services	According to necessity

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Service	Time Duration
Pasture and Fodder Division	
51 Soil analysis - Organic Matter	06 Working Days
52 Soil/Manure analysis - Salinity/TDS/EC	07 Working Days
53 Soil/Manure analysis - pH, N,P,K	05 Working Days
54 Soil/Manure analysis - pH, N,P,K + Other Nutrients	10 Working Days
55 Soil/Manure analysis - single element analysis	03 Working Days
56 Water analysis - pH	03 Working Days
57 Water analysis - Salinity/TDS/EC	03 Working Days
58 Seed analysis - Germination	25 Working Days
59 Seed analysis - Viability	07 Working Days
60 Seed analysis -Full	25 Working Days
61 Plant analysis - Oxalate	07 Working Days
62 Plant analysis - Nitrate	07 Working Days
63 Plant analysis - Crude Protein	07 Working Days
64 Plant analysis - Crude Fat	07 Working Days
Bacteriology Division	
65 Isolation and identification of coliform, other pathogens and food borne pathogens	10 Working days
66 Preparing & issuing of Salmonella antigen (if stocks are not available)	03 Weeks
67 Preparing & issuing of Dairy starter cultures (if stocks are not available)	04 Weeks
68 <i>Brucella</i> preliminary testing	02 Working days
69 <i>Brucella</i> confirmatory diagnosis	03 Weeks
70 <i>Leptospira</i> preliminary testing	03 Working days
71 <i>Leptospira</i> confirmatory diagnosis	01 Week
72 <i>Salmonella</i> confirmation and sero- typing	10 Working days
73 Preparing & issuing of Udder infusion (if stocks are not available)	02 Weeks
74 Preparing & issuing of MRT antigen (if stocks are not available)	01 Month
75 Preparing & issuing of RBPT antigen (if stocks are not available)	01 Month
76 Fungi identification	02 Weeks
77 Total fungal count	01 Week
78 Field investigation (preliminary report)	05 Working days
79 Field investigation (comprehensive report)	10 Working days
80 Auditing & surveillance (preliminary report)	05 Working days
81 Auditing & surveillance (comprehensive report)	10 Working days
Pathology Division	
82 Histopathological Examination	02 Weeks
Virology Division	
83 Preparation of wart vaccine and CPD vaccine	07 Working days
84 Virus Isolation and Identification (ND, AI, IBD, Fowl Pox)	03 Weeks
85 Serum ELISA Test (ND,AI, IBD, IB,REO, AE,ILT, Swine Fever, PRRS, PPV, IBR and BVD)	03 Weeks
86 Issuing of virus transport media	05 Working days
87 Issuing of clean embryonated eggs	03 Weeks
Parasitology Division	
88 Identification of Gastro-intestinal parasites in dung samples	01 Working Day
89 Detection of eggs per gram of faeces (EPG)	01 Working Day
90 Identification of Coccidia oocysts in litter	02 Working Days
91 Identification of lung worms	01 Working Day
92 Identification of <i>Cryptosporidium</i> oocysts	02 Working Days
93 Identification of blood parasites	01 Working Day
94 Knott's technique for Microfilaria	01 Working Day
95 Detection of external parasites in skin scrapings	01 Working Day
96 Macroscopic identification of parasites (Worms, ticks, flies, fleas)	02 Weeks
97 Detection of anthelmintic resistance by FERT	18 Working Days
98 Issuing of Tick Fever Vaccine (if stocks are not available)	02 weeks
99 Training on laboratory techniques in Parasitology	According to necessity
100 Advisory services	According to necessity
Animal Breeding Division	
101 Identification of meat	14 Working Days
Central Poultry Research Station	
102 Issuing of Day Old Chicks	03 Months
103 Issuing of Parent Birds for Poultry Breeding	02 Months